



State Bank of India

FRAUD ALERT

CUSTOMER NOTIFICATION

In light of the massive scale of bogus voice message (VM) phone calls purportedly from banks claiming irregularities in the customer's bank or credit card accounts and asking them to input their personal information or contact the operator for account authentication. We request our customers to stay vigilant and would like to inform the following to the customer

1. State Bank of India will not require customers to provide sensitive personal information (including login passwords or one-time passwords) through phone calls or emails.
2. State Bank of India will not notify customers of account irregularities through pre-recorded messages.
3. Please protect your sensitive personal information at all times.
4. If there is any suspicion about the identity of the caller, please contact the branch at the undernoted number.

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Country Head & CEO